

Manufacturer's Warranty

Fireco Limited ("we" and "us") warrants to the customer ("you" and "your") that the products will be free from defects in material and workmanship for a period of 12 months from the date of purchase. If the product is defective whilst under warranty we will, at our option, repair the product or replace it free of charge.

If the product appears to develop a defect while under warranty, please first check that the product is being correctly used in accordance with the Operating Guide and that the batteries are functioning. If this does not resolve the problem, please contact us in writing at the e-mail address shown below or telephone the Dorgard Technical Advice Line.

The warranty does not apply to any defect in the product arising from fair wear and tear, wilful damage, accident, negligence by you or any third party, abnormal working conditions, failure to follow the instructions in this Operating Guide, misuse or alteration or repair of the product without our prior approval. The warranty does not cover Batteries and Ferrules which may need to be replaced within the period of warranty. We will not be liable to you for any loss of profits, administration inconvenience or indirect or consequential loss or damage arising out of the defect in the product.

Where the products are sold under a consumer transaction (as defined by the consumer Transactions (Restrictions on Statements) Order 1976) your statutory rights are not affected by the terms of this warranty.



For Technical Assistance contact the UK Dorgard Technical Advice line on:
0870 8500084 or +44 (0)1273 696007 or e-mail us at help@dorgard.com

For sales and other enquiries please contact Security Matters
Tel: 01536 790999 Fax: 01536 790710

e-mail: sales@dorgard.net website: www.dorgard.net